Securities and Exchange Board of India

Annexure-B

Data of Compliants against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for dislosing data of complaints on their websites:

Data for the month ending 31.12.2023

SN	Received from	carried	Received	Total	Resloved*	Pending at the end	Pending at the end	Average
		forward	during the	Pending#		of the month	of the month	Resolution
		from	month					time^
		previous						(in days)
		month						
						Pending for less	Pending for more	
						than 3 months	than 3 months	
1	2	3	4	5	6	7		8
1	Directly from							
	Investors	2	0	0	2	0	0	
2	SEBI (SCROES)							
		5	0	0	5	0	0	
3	Stock							
	Exchanges (if							
	relavant)	2	0	0	2	0	0	
4	Other Sources							
	(if any)	0	0	0	0	0	0	
5	Grand Total							
		9	0	0	9	0	0	

* Should include compliants of previous months resloved in the current in the, if any.

** Should include total complaints pending as on last day of the month, if any.

^Average resolution time is the Sum total of time taken to reslove each compliants in

the current month divided by total number of compliants resolved in